



*Safe and Excellent Childcare That Makes A Difference*

# **School Age Program Parent Handbook**

Our calendar year runs from the start of summer camp to the end of the school year.

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### **CA Locations**

877-830-3266 Press 1 for CA Locations

#### **Camarillo Campus**

380 Arneill Road  
Camarillo, CA 93010  
[camarillo@c2ccamps.com](mailto:camarillo@c2ccamps.com)  
EXT: 1

#### **Oxnard Campus**

850 Ivywood Drive  
Oxnard, CA 93030  
[oxnard@c2ccamps.com](mailto:oxnard@c2ccamps.com)  
EXT: 2

#### **Ventura Campus**

4050 Market Street  
Ventura, CA 93003  
[ventura@c2ccamps.com](mailto:ventura@c2ccamps.com)  
EXT: 4

### **SC Locations**

877-830-3266 Press 2 for SC Locations

#### **Five Forks Campus**

705 Anderson Ridge Road  
Greer, SC 29651  
[fiveforks@c2ccamps.com](mailto:fiveforks@c2ccamps.com)  
EXT: 1

#### **Lyman Campus**

12481 W. Greenville Hwy  
Lyman, SC 29365  
[Lyman@c2ccamps.com](mailto:Lyman@c2ccamps.com)  
EXT: 4

#### **Taylors Campus**

1377 E Lee Road  
Taylors, SC 29687  
[taylors@c2ccamps.com](mailto:taylors@c2ccamps.com)  
EXT: 3

**[www.c2ccamps.com](http://www.c2ccamps.com)**

With just a few clicks you can find just about anything you need to know about camp!

## **WELCOME TO THE COAST 2 COAST CAMPS FAMILY!**

*Thank you for choosing Coast 2 Coast Camps for your childcare needs. We consider your decision a huge honor and a great responsibility. We pray for each family that is sent our way. You are no exception!*

*This parent handbook contains information regarding our After School and Summer Camps . It will explain the why and how of what we do. However, the most important thing that we would like to convey is this: **We are here to build individual relationships with children in order to bring them and their families into a personal relationship with Jesus Christ.***

*God bless you,*

The Coast 2 Coast Camps Leadership Team

***At Coast 2 Coast Camps, our mission is to develop individual relationships with children in order to bring them and their families into a personal relationship with Jesus Christ.***

**Objectives**

***Safe and excellent childcare that makes a difference.***

*What does that mean?*

**Safe** - We recognize that the **safety** of your child is the most important thing in child care. We will constantly implement procedures that will protect the environment for your child. Some examples are: staff screening and background checks, staff training, staff ratios, environmental safety, planned and prepared activities.

**Excellent** - One slogan that we use - *"We are too fun to be called daycare"*. We train our staff to lead and be engaged in the games and activities that we plan. We plan every minute of every day. We theme every week so that each week is a new experience for the children. We are constantly looking for new games, field trips, ideas, and crafts to provide an **excellent** program.

**Difference** - We are a Christian organization. We want to introduce your child to the foundations of the Christian faith, including a relationship with Jesus Christ. We have daily devotions, memory verses, and prayer time with the children.

- We believe positive social development and self esteem are critical to learning positive behavior. It is our goal to create an environment where children are treated with respect and in turn are expected to treat others with respect.
- We believe that academic success is critical to a child's future. We place a huge emphasis on our homework rooms. We are heavily invested with you in helping your child achieve success at school.

***If we are successful in these areas, we will have succeeded in making a difference in the life of your child!***

## COAST 2 COAST CAMPS' TOP THINGS YOU NEED TO KNOW!

1. Coast 2 Coast Camps (C2C CAMPS) is a **Christian Ministry** of Pacific Camp Family Resources, Inc., that seeks to spread the gospel of Jesus Christ. Chapel times and teaching of Biblical truths are part of our daily programming.

2. Our website is [www.c2ccamps.com](http://www.c2ccamps.com).

With just a few clicks, you can find everything you need to know about camp.

3. C2C Camps will use the Brightwheel app to communicate weekly camp updates, enrollment reminders, and urgent notices. All parents or guardians with an enrolled child must have a Brightwheel account. Anyone dropping off or picking up a child must have parent permission and a unique PIN for sign-in and sign-out.

In case of an emergency, parents should call the site at **877-830-3266**.

4. Our Hours of Operation:

- After School Camp - Monday - Friday: School Dismissal - 6:00 PM
  - Afternoon pick up is between 4:00 PM - 6:00 PM.
- Summer & Holiday Camp- Monday - Friday: 7:00 AM - 6:00 PM
  - Morning drop off is between 7:00 AM - 8:45 AM.
  - Afternoon pick up is between 4:00 PM - 6:00 PM.
  - **Please drop off your child before 8:45 AM and pick up your child after 4:00 PM in order to ensure that your child does not miss that day's event.** There is no alternate care available.

5. We are closed these holidays (or the days they are observed) as well as staff training days:

- New Year's Day
- Martin Luther King Day
- Presidents' Day
- Memorial Day
- Annual Staff Training (date TBD)
- 4th of July
- Labor Day
- Veterans Day
- Thanksgiving Thursday and Friday
- Christmas Day

\*We may close early or be closed entirely on Christmas Eve and Good Friday based on the host church and how the holiday falls on the calendar. A notification of 30 days will be given prior to any closure or change in hours.

\*\*When schools are closed on these holidays C2C Camps will also be closed. If/when schools are open on the above listed holidays camp will be open and operate as usual.

6. We require all tuition contracts to sign up for auto-draft through Brightwheel.

Payment is due and withdrawn the Friday prior to the week your child attends. There will be a \$20 late fee\* on Monday morning if your card was declined on Friday, and will be run again the following business day for any amount due on your account.

7. Contracts may have vacation weeks that you may choose to use during camp if your child will not be attending. To use your vacation weeks (listed on the Pricing Sheet) you will need to email your site billing department at least 5 days prior to the payment date. C2C Camps does not give refunds. See pricing sheet for the specific vacation week stipulations.

8. After School and 2-Day Contracts include the option to attend on Half Days and Teacher Workdays. We offer care on these days. Please check your contract and pricing sheet for any additional fees\*. To avoid being charged, if your child will not be attending, you will need to email your site billing department at least 5 days prior to the payment date. C2C Camps does not give refunds.

9. For all day programs – you need to bring lunch or purchase one. We are not responsible for storing, microwaving, refrigerating or freezing any items. **If your child arrives without a lunch, then a lunch will be provided and an additional fee will be charged to your account.**

10. You may pack a snack for your child or your child can purchase a snack from our snack bar. If a child is hungry and arrives without a snack, the camp will charge your child's snack account (not Brightwheel) for the snack, unless otherwise specified by a parent request.

Snack Bar may be purchased with cash or charges on your snack bar account. Please email your site biller to communicate your preference.

11. Camp T-shirts must be worn and visible anytime camp has a full day program. Our T-shirt policy is for the safety of your child. Camp shirts provide quick identification in group settings. (No altered shirts, half shirts, cut sleeves, etc.) Speciality colored Camp T-shirts may only be worn on specific days. Please see your specific site for details. **If your child arrives at camp for a full day program without a camp t-shirt, one will be provided for an additional fee\*.**

12. For safety, closed toe shoes must be worn everyday. Sandals may be packed in addition to the closed toe shoes to be worn at the beach, at the pool, or for on site water days. Crocs are an approved “closed toe shoe” only if the back strap is present and being used.

13. For any all day camps: Morning drop off is between 7:00 AM - 8:45 AM. Afternoon pick up is always between 4:00 PM - 6:00 PM. The front desk is closed from 9:00 AM - 4:00 PM. If a situation arises and you need to pick up when our front desk is closed, please contact us through the BW app. Please note that your camper may miss a field trip or still be on a field trip if picked up or dropped off outside of our normal drop off and pick up times.

14. Parents are responsible for knowing the most current pricing and fee sheet.

15. We close promptly at 6:00 PM. There will be a late fee\* due if a student is picked up after 6:00 PM at the rate of: \$15.00 flat fee\* between 6:01 and 6:15, between 6:15 and 6:30 the fee is \$1.00 per minute. After 6:30 the fee increases to \$2.00 per minute until the child is picked up. **The fee\* will increase following the second occurrence.** If late pick-ups continue after this initial fee increase, after the second late parent pick up, fees will increase again. Our clock in/out software will be the determinant of the time of pick up. The price will stay increased until the end of the contract period. **\*If a parent/guardian or an approved pick-up from the campers’ account is late or cannot be reached to pick up the camper(s), we will contact the local authorities shortly after 6 PM.\*** Continued abuse of this policy may result in C2C Camps developing an individualized plan for the family, which may include a termination of your contract.

16. It is important for us to know when your child will not need to be picked up from school. It creates safety issues and makes us late for other schools. If your child stays home sick, does not attend school for any other reason, or if you have picked your child up from school for any reason please leave a Brightwheel message 2 hours prior to pick up time. A fee\* may be charged to your account if we arrive at the school and have not been alerted that your child is not there. The price doubles after the second failure to notify and remains doubled until the end of the contract period.

17. Children's images can and will be used in any and all promotional photographs, videos, or websites. If this is an issue, please speak to your local director.

#### **Registration and Tuition:**

An Annual registration fee based on your contract and Weekly Tuition is required for your child to attend any camp program. All tuition and fees\* are non refundable.



- Weekly tuition is due and withdrawn each Friday prior to your child's attendance. We require ALL tuition payments to be auto-drafted through our billing and communication software. *Cash and checks are not accepted for tuition payments.*
- A weekly late fee\* will be charged if tuition and fees are not paid each Friday. This includes if the card is declined for the Friday payment.
- If tuition is still not paid, an additional fee\* will be added the following Monday.
- The full balance of your account will be charged each Friday. If your account is more than 1 week in arrears, services may be stopped.
- At registration, you are given the option to opt-in or opt-out of our snack bar. If you choose to opt-in to our autopay, your account will be charged \$25. If you would like to change the option, you can email your site biller.
  - In order to add money to your child's snack bar account, you may add funds through auto pay for a recurring fee. You may also add cash or ask to charge your account at the front desk, or you may email your site biller directly.
  - If you choose to opt-out of snack bar, your child will not be able to purchase snacks from the snack bar. You can choose to send your child with snacks from home.
  - If you have questions, concerns, restrictions, or allergies, please send an email to your site biller.
- The parent signing the child's registration form is considered the **financially responsible party for that child**. If both parents wish to be considered the responsible party, both parents must communicate with the billing department.
- If a child's account is delinquent for more than one week, we can suspend all services until the account is brought up to date. Your child's account can become delinquent based on tuition, t-shirts, hot lunch, and field trip fees. Your account will not be considered delinquent due to snack bar fees.
  - If the payment method on file is declined twice we will require a new payment method to be entered into our billing software system before the next payment is due.
- Parents who have chosen a contract payment agreement (all payment agreements are contracts with the exception of drop in rates), will be charged for the duration of the program period (annual, summer camp or after School) **regardless of attendance**.
  - Payment contracts (Summer Contracts, After School, and Annual Contracts) can be canceled at any time for a fee\*.
- If you need to break a contract, please contact your local site director to begin the process. This may take up to 10 business days, during which tuition remains the parent's responsibility. Contract break fees also apply.

- There are no refunds given. (For example, but not limited to: If your child is expelled/suspended for disruption or other bad behavior, there is no refund provided by C2C Camps.)
- For After School Contracts, any week that includes minimum day(s) of school, a fee\* will automatically be added for each minimum day that each child attends. This does not apply to those on Annual Tuition Contracts.
  - A minimum day is defined as any day that a child is released more than an hour and a half before their regular release time.
- A vacation week is an approved week (M-F) that you can suspend your tuition if your child does not attend. To use a vacation week, you will need to email your site's billing department at least **5 days prior to the payment date**.
  - If you email later than that date, your payment will be drafted from your account. If you have a vacation week available, we will be happy to give a credit to your next week of attendance, however no refund will be given.
- Please note your site billing department email:

[camarillobilling@c2ccamps.com](mailto:camarillobilling@c2ccamps.com)

[lymanbilling@c2ccamps.com](mailto:lymanbilling@c2ccamps.com)

[taylorbilling@c2ccamps.com](mailto:taylorbilling@c2ccamps.com)

[fiveforksbilling@c2ccamps.com](mailto:fiveforksbilling@c2ccamps.com)

[oxnardbilling@c2ccamps.com](mailto:oxnardbilling@c2ccamps.com)

[venturabilling@c2ccamps.com](mailto:venturabilling@c2ccamps.com)

- **Summer Contracts** have 2 vacation weeks that you may choose to use during summer camp if your child will not be attending. You may choose any 2 weeks during the summer camp program. After your vacation weeks are used you will be required to pay regardless of your child's attendance. In order to use your vacation weeks you will need to email your site billing department at least 5 days prior to the payment date. C2C Camps does not give refunds.
- **Annual Tuition Contracts** have 4 vacation weeks that you may choose to use throughout the year. After your vacation weeks are used you will be required to pay regardless of your child's attendance. In order to use your vacation weeks you will need to email your site billing department at least 5 days prior to the payment date. C2C Camps does not give refunds.
- **Afterschool Program Contracts** have 2 vacation weeks that you may choose to use during the school year if your child will not be attending. You may choose any 2 weeks during the school year. After your vacation weeks are used you will be required to pay regardless of your child's attendance. In order to use your

vacation weeks you will need to email your site billing department at least 5 days prior to the payment date. C2C Camps does not give refunds.

- Most school districts have 3-4 non-school weeks that are not covered by the After School Contract. (e.g. Christmas Week 1, Christmas Week 2, Fall or Thanksgiving Break, President's Week, and Spring Break).
  - Weeks during the school year when class is not in session are considered Holiday weeks and are not included in the Afterschool Program Contract. To attend during these Holiday weeks there is an additional cost, the cost can be found on the price sheet.
- 
- **2-Day After School Contracts** have 2 vacation weeks that you may choose to use during the school year if your child will not be attending. After your vacation weeks are used you will be required to pay regardless of your child's attendance. In order to use your vacation weeks you will need to email your site billing department at least 5 days prior to the payment date. C2C Camps does not give refunds.
  - **Weekly and Daily Drop In** options are not contracts and do not include vacation weeks. Weeks during the school year when class is not in session are considered Holiday weeks. To attend during these Holiday weeks you must pay the Weekly Drop-in Holiday tuition.
- 
- We close at 6:00 PM. There will be a late fee\* due if a student is picked up after 6:00 PM at the rate of: \$15.00 flat fee\* between 6:01 and 6:15, between 6:15 and 6:30 the fee is \$1.00 per minute. After 6:30 the fee increases to \$2.00 per minute until the child is picked up. **The fee\* will increase following the second occurrence.** If late pick-ups continue after this initial fee increase, after the second late parent pick up, fees will increase again. Our clock in/out software will be the determinant of the time of pick up. The price will stay increased until the end of the contract period. **\*If we have not heard from a parent/guardian within 1 hour of closing we may contact the local authorities.\*** Continued abuse of this policy may result in C2C Camps developing an individualized plan for the family, which may include a termination of your contract.
  - Any outstanding fees\* that have been incurred during a given program must be paid to a zero balance before enrollment and attendance into the following program. (E.g. Fees\* during summer camp must be paid before attending the following school year program.)
  - If you need to break a contract, please contact your local site director to begin the process. This may take up to 10 business days, during which tuition remains the parent's responsibility. Contract break fees also apply.
  - Additional copies of enrollment forms and sign in records will only be released upon written request by the enrolling parent or by court order. A minimum \$25 fee\* will be

charged per calendar quarter of forms requested and may take up to 1 week to be processed.

**General Information: [AFTER SCHOOL PROGRAM](#)**

- If your child's school is closed for a teacher workday/holiday, C2C Camps will be open for all day camp from 7:00 AM - 6:00 PM (this does not include the dates that we are closed for Holidays), with drop off from 7:00 AM - 8:45 AM and pick up from 4:00 PM - 6:00 PM. \*\*If your child attends Fun Friday, they may not arrive back to the site until later in the day. Please talk to the Director to know when the child will arrive back to the site.\*\*
  - The tuition cost for all day camp will be listed under your specific Billing Plan on the "Teacher Workday" section on the pricing sheet online. Please note that there may be additional fees\* for the field trip that day, if there is one.
  - Campers can bring their lunch or purchase a hot lunch for a fee\* during all day camps at camp. If you choose to do so, please let the front desk know at drop off. **If a camper comes without a lunch and is not signed up for a hot lunch, one will be provided to them for a fee\* which will be charged to your account.**
  - Camp shirts are required on field trips on all day camps for safety purposes. If your camper arrives without a current colored Camp shirt, one will be given to the camper and charged to your account.. Any additional camp shirts can be purchased at the front desk.
- Important notices such as schedule changes and upcoming events will be posted at our front desks, as well as communicated through the Brightwheel app. It is your responsibility to stay updated.
- It is a requirement that every child be checked in and out at the front desk by a parent/guardian/or an approved adult listed by the parent on the registration. Each individual will have their own pin number to use as verification and identification WILL BE REQUIRED if the person picking up is not recognized by the front desk staff or the Director.
- It is a **requirement** that if you are a participant in a state or federal subsidy program, your child must **also** be checked in and out on the subsidy program website or log at the front desk by a parent/guardian/or an approved adult listed by the parent on the registration. If a timesheet is not signed by the 5th of the month, a fee will be charged each week the timesheet remains unsigned. The parent may also be responsible for the tuition fees\* for the entire month.
  - State and Federal subsidy programs sometimes require families to pay a fee (called "Family Fees") to Pacific Camps. These fees are decided by your subsidy provider.
- The staff to child ratio meets all state requirements for each of the programs we provide.

- C2C Camps prohibits the use of tobacco, alcohol, or non-prescription drugs on our camp premises. We reserve the right not to release children to those with alcohol on their breath or under the influence of drugs or suspicion thereof.
- Please label all of your children's personal belongings with their names. We are not responsible for any articles of clothing, personal belongings, or personal athletic equipment that are lost or damaged by theft, fire, natural disaster, or other occurrences. Please do not bring toys to camp.
- We will not be held responsible for lost, stolen, or damaged phones, electronic devices, smart watches, toys, dvd's, etc... that were brought to camp. In order to avoid this, **electronics are not permitted at camp unless it is a designated Electronics Day with prior approval.**
- Camp Counselors and Directors reserve the right to ask a camper to place their phone, tablet, computer, etc... in their backpacks or at the front desk if it is being a distraction to the camp program.
- Lost & Found items will be announced and donated periodically throughout the year. Please check regularly for your child's belongings.
- Parents are not permitted beyond the front desk/lobby without a staff escort. If your child forgets something or needs assistance, a camp staff member can assist them. Because our staff has been run through background checks, we ask that parents follow this policy so that we know who is with/around our campers.
- We generally schedule "G" or "PG" rated movies for our field trips and/or onsite events, however, if a "PG-13" movie of appropriate matter is available for older campers, it may be included.
- Closed toe shoes must be worn every day.
- We provide no accident/medical protection.
- C2C Camps reserves the right to change our policies and/or procedures at any time after a 30 day written notification.
- You may pack snacks for your child or your child can purchase snacks from our snack bar. Cash can be sent with your camper, or you can add snack money to your Brightwheel account by emailing your site biller or informing your front desk. Cash will be accepted at the front desk but will not be accepted at the snack bar. We have snack time once during the after school program. We have snack time twice during the full day program - once in the morning, and once in the afternoon. Snack prices range from \$.25 - \$2.00, and campers are not allowed to get more than two snacks and one beverage per snack bar visit.
- By signing my child into the daily program, I am giving C2C Camps permission to allow my child to participate in swimming, wading, or other water activities on or off camp premises.

- Camp children are served without regard to race, color, national or ethnic origin or in any other category protected by law. We reserve the right to make decisions regarding camper participation due to physical and/or mental limitations or disabilities. Children with special needs may be enrolled upon mutual agreement between the parents and the Director. Reasonable accommodations will be made for individuals with disabilities. Modifications to policies or procedures can be made if the modifications do not fundamentally alter the services the camp provides or adversely affect the operation of the program.
- All children will be enrolled on a 90 day trial basis to make sure that we can meet the individual needs of the child. We reserve the right to terminate services at any time. C2C Camps is designed for children who want to cooperate and participate in activities. Each child's good behavior is imperative to the success of camp.
- **If a child has an IEP or 504 education plan, parents must submit the most current copy with registration forms prior to attending. Parents must provide an updated copy of the IEP or 504 education plan as soon as one becomes available.**
- Arbitration - By enrolling my child, I understand that any dispute involving C2C Camps and myself or my child shall be resolved by way of arbitration through the rules and regulations of the American Arbitration Association. Each party shall bear its own costs and attorney fees\* in connection with any such action, to the extent allowed by law.
- By enrolling my child, I am responsible for all financial obligations incurred to C2C Camps for the program.

#### **Structure: AFTER SCHOOL PROGRAM**

The after school program at camp is designed to keep your children engaged and having fun, while also giving them time to focus on their studies and grow deeper spiritually. From approximately 11:00 AM - 3:30 PM (based on dismissal times), we will be safely transporting your child from school to our childcare facility. Upon returning to our facility, children will have snack time followed by a variety of activities, including homework room, games, crafts, devotions, and afternoon rotations, depending on the day. The devotion each week covers a main point that is built upon each day. Pick up by parents from after school occurs from 4:00 PM - 6:00 PM. Parents must have the check in/check out code for their child in order to pick up from our facility. Each week, a Fun Friday field trip may be offered during our after school program for an additional fee\*.

#### **Transportation:**

- Parents should contact the front desk through Brightwheel 2 hours prior to the school dismissal if your child is not going to be picked up after school by the camp. This protocol is in place to ensure the safety of your children and the punctuality of our

drivers to each school. Parents will be charged a non communication fee\* if we are not contacted.

- **If you communicate that a camper should be “absent,” but the school brings them out to the camp vehicle, it is our policy to pick the camper up if they are listed on our route. We will not risk the camper’s safety by leaving them at school. If this occurs, the camper can be picked up from our location.**
- Parents must notify the front desk in advance if their child requires a special trip pick-up. An additional fee applies for this service. If we are not informed beforehand and staff are sent for an unscheduled pick-up, an extra fee may be charged, and the special trip pick-up service may be revoked.
- By signing my child into the daily program, I am giving C2C Camps permission to transport my child off camp property and my child will participate in scheduled and unscheduled field trips.

**Please Review These Transportation Guidelines With Your Child. If these transportation guidelines are not followed, campers will face consequences to include vehicle suspension for the safety of all on the camp vehicle(s).**

- Drivers are on scheduled routes and pick up children from more than one school. Therefore, campers are to report to the camp vehicle immediately after the bell rings or when dismissed from class. **2nd TRIP-** If your child misses a scheduled pick up **for any reason** and we must return to the school to pick them up, there will be a 2nd Trip fee\*.
- Campers are to enter/exit the vehicles without shoving and pushing.
- Once children board the camp vehicle, children may not leave the vehicle for any reason until they have returned to camp.
- Campers must stay seated and buckled at all times while in the vehicle.
- Campers must avoid loud talking, or anything else that might distract the driver.
- Campers must keep silent near railroad tracks so that the driver can listen for trains.
- Campers must keep their head, arms, and body inside the vehicle. Campers must keep their hands and feet to themselves.
- Campers must not throw objects inside or out of the vehicle.
- There is no eating or drinking in the vehicle.
- Campers must not damage the vehicles and always assist in keeping it clean. If any child destroys property within the vehicle, the parent(s) will be held liable to replace the item(s) broken.
- Campers must take a seat and remain seated, facing forward, while the vehicle is operating. Keep your feet on the floor in front of the seat, not in the aisle.
- Campers must keep the aisle and the exits clear.
- Campers may talk in the vehicle without yelling, screaming, or cursing. Any use of abusive or vulgar language, or directing such language toward other students or adults is prohibited.
- Campers are to exit the vehicle with all of their belongings.

- Campers must keep all private body parts covered by clothing at all times and they should not be shown to anyone else.
- The emergency door and exit controls may only be used during supervised drills or actual emergencies.

**I am agreeing with the following statement: Transportation to and from C2C Camps licensed or non-licensed facilities is my responsibility, and I can choose to have my child dropped off and/or picked up by myself, a relative, or my designee. I will sign my child into a camp licensed or non-licensed facility upon arrival. If I opt to have the Camp Transportation Department transport my child, I authorize a camp staff person as my designee to sign my child in to/out of a C2C Camps Licensed or non-licensed Facility upon arrival/departure. I understand that the camps' Transportation Department is not part of the licensed facilities and that the Transportation Department representative will sign my child in/out upon arrival/departure at the licensed facility. I understand that any time my child crosses the threshold into a licensed facility they are subject to all the rules, regulations, and statutes of state licensing which governs them. I acknowledge that the C2C Camps Transportation Department, which includes its drivers, vehicles, policies and procedures, are subject to all laws and regulations of the local and state agencies.**

#### **Homework Rooms:**

- We have structured homework rooms during the after school program. Please make sure your child understands that homework or reading is done during this time.
- Campers are encouraged to complete their homework at camp during this time. If a camper is picked up earlier than 5:00 PM, their homework may not be completed.
- The counselors can check the camper's daily agenda for homework.
- If your child does not have homework on a given day, please make sure they come to camp with a book or quiet activity that they can quietly work on while the other campers are doing their homework.
- We may assist children with homework as time and other needs allow. At this time we do not offer one-on-one tutoring.
- During homework time, campers should remain in their seats and quiet unless speaking to a camp staff member.
- We will help campers ensure their homework is completed neatly and will spot-check for accuracy. While our goal is to complete all homework at camp, we encourage parents to review their child's work at home, as counselors will not check every answer.
- The only help we cannot accommodate is one on one time with each child such as: individual reading aloud or flash cards. Children will have to complete this at home with their parents.



- As a courtesy, we will contact parents if we see campers are not completing homework or stating they do not have homework for several days, etc. We also ask that you kindly let the front desk know if assignments are being missed.
- Please let your Director know if you would prefer for your child to complete their homework at home.
- Computers may be used for homework assignments only. Misuse will result in the privilege being revoked.

#### **Fun Friday Field Trips:**

- Fun Friday field trips for the current week are announced with the theme at the beginning of the week.
- Fun Friday field trips are optional and cost extra.
  - Example: pizza place, donut shop, coffee shop, etc.
  - These trips can be paid through Brightwheel and notifying the Front Desk or paid for with cash.

***\*Parents must sign up for these trips via Brightwheel Message by Thursday night at 6:00 PM for their camper to attend.***

- Due to the nature of the After School Fun Friday trip, camp shirts are not required.
- The times that campers leave and return from Fun Friday field trips is different for each site. Please talk to the front desk staff for the weekly schedule.

#### **General Information: [SUMMER CAMP AND HOLIDAY CAMP PROGRAM](#)**

- Every child must be checked in and out at the front desk by a parent, guardian, or an approved adult (age 18 or older) listed on the registration. Each individual will have a unique PIN for verification, and identification will be required if the person picking up is not recognized by the front desk staff or the Director.
- It is a **requirement** that if you are a participant in a state or federal subsidy program, your child must **also** be checked in and out on the subsidy program website or log at the front desk by a parent/guardian/or an approved adult listed by the parent on the registration. If a timesheet is not signed by the 5th of the month, a fee\* will be charged each week the timesheet remains unsigned. The parent may also be responsible for the tuition fees for the entire month.
- Each individual will have their own unique pin number to use as verification to check in and out of camp.
- Even with a unique pin number, identification **WILL BE REQUIRED** if the person picking up is not recognized by front desk staff or the Director as an approved person by the parent or guardian.

- Important notices such as schedule changes and upcoming events will be posted at our front desks, as well as communicated through the Brightwheel app. It is your responsibility to stay updated.
- Campers must stay in their assigned groups throughout the summer programming. Each group attends different field trips each day and rosters must be accurate.
- Program activities are covered with your weekly tuition with the exception of optional field trips, e.g. Green Events, amusement park passes and overnight field trips that would include an added fee\*.

*~ You may send additional money with your child for field trips, but there is no guarantee that children will have the opportunity to spend it. Camp is not responsible for this money. Counselors cannot hold money for campers. Campers must be responsible for their own money.*

- Camp t-shirts must be worn every day. **If a camper arrives at camp without a camp shirt, one will be provided and the parent will be charged for the cost of a shirt.**
- Please remember the importance of labeling clothing and all possessions with your child's name, especially camp t-shirts.
- Closed-toed shoes must be worn everyday. Sandals may be packed in addition to the closed-toed shoes to be worn at the beach, at the pool, or for on site water days.
- On water days, please send your child to camp with their bathing suit underneath their clothes. They should pack a towel and dry clothes, including a second camp shirt. Modest bathing suits should be worn by males and females. If you have a question, ask your front desk staff.

#### **Structure:** SUMMER CAMP AND HOLIDAY CAMP PROGRAM

The summer camp and holiday camp programs at camp are designed to give your children a fun-filled week of camp that also keeps them safe and growing spiritually. Each week campers will have a new weekly theme that inspires their crafts and activities. After drop off is completed, campers will have an opportunity to get a snack and participate in a devotion with their group. The devotion each week covers a main point that is built upon each day. Depending upon the field trip for the day, campers will then eat lunch on-site or off-site and participate in their field trip. Campers can bring their lunch or a hot lunch is available for purchase during all day camps at C2C Camps (summer camp, holiday camp, and full day camp). The lunch menu will be posted on Brightwheel, online at [www.c2ccamps.com](http://www.c2ccamps.com), and at your front desk. **If a camper comes without a lunch, and is not signed up for a hot lunch, one will be given to them and \$12 will be charged to your account.** Each Site will typically return to their home site by 4:00 PM and campers then have another snack time. Pick up by parents from Summer or Holiday Camp occurs from 4:00 PM - 6:00 PM. Parents and all approved adults must have their

identification and personalized check in/check out pin for their child in order to pick up from our facility.

### **Field Trips:**

During Summer and Holiday Camps, C2C Camps typically offers a field trip multiple days a week. The field trip schedule can be found on [www.c2ccamps.com](http://www.c2ccamps.com) and on your Brightwheel app.

***Camp shirts are required for all non-school days for safety.***

- Onsite day - During this day, campers will do rotations with their group and participate in games and crafts that coincide with the weekly theme.
- Green Event day - Green Events are optional field trips for an extra charge. Hot lunch is not always available at these events so a sack lunch may be required. Please see your front desk for details. Green Event examples are: skating, bowling, trampoline parks, go-carts, etc. They usually range from \$10 - \$30. The Green Event will be posted on the calendar. **Parents must sign their camper up through Brightwheel by 6:00 PM the night before the date of the Green Event.** This ensures that we have proper staffing and transportation. **Some Green Events have limited space and fill up before the day or week of the event.** Anyone not signed up by 6:00 PM for the Green Event will attend the other field trip. There is no extra cost for the alternative trip on Green Event days.
- Beach/Pool/Water day - These typically consist of water slides/slip 'n slides. Campers should come for water day dressed in their bathing suits under their clothes/camp shirts. Campers typically have an opportunity to change after water day. The pool and beach that we visit will have lifeguards, staff are stationed to monitor campers while swimming. We do not provide life jackets. If your child needs one, please bring a labeled life jacket from home.
- Movie day - These typically consist of going to a movie theater or watching a big screen movie onsite. Money for concessions is optional on these days. Parents may sign up for a snack pack with the front desk prior to the event.
- Miscellaneous fun days - For instance, we may have a trip to the zoo, museum, amusement park, etc. These will be posted on the field trip calendar. There may be no hot lunch option on these field trip days, when this is the case a sack lunch is required. You may send additional money with your child for field trips, but there is no guarantee that children will have the opportunity to spend it. C2C Camps is not responsible for this money. Counselors cannot hold money for campers. Campers must be responsible for their own money.
- By signing my child into the daily program, I am giving C2C Camps permission to transport my child off camp property and my child will participate in field trips.

### **Behavior and Correction:**

- The C2C Camps discipline policy is designed to promote the development of self-direction, self-control, and socially acceptable behavior. This is accomplished through: sensitivity, consistency, firmness, fairness, and follow through. We strive to maintain a loving and positive atmosphere and reinforce the structural boundaries required. Any form of discipline involves specific learning processes.
- C2C Camps is designed for children who want to cooperate and participate in activities. If your child is having behavioral issues at camp, please handle it accordingly because each child's good behavior is imperative to the success of our camps. We reserve the right to dismiss any child whose behavior hinders the camp experience for others. No refunds will be given.
- C2C Camps does not use corporal punishment.
- C2C Camps reserves the right for its Directors to suspend or expel a child from their camps at any time for any length of time if deemed necessary with no refund given.
- If deemed necessary by the Director, in the case of disrespectful, unsafe, aggressive, or violent behavior, a parent will be notified to come and must pick up their child within one hour. **If a parent does not show up to pick up their child within one hour there will be a Discipline Pick Up fee.\***
- If the behavior is significant or has become a consistent problem, a Parent Conference will be requested and a Parent Conference Record (PCR) will be filled out by the director to be gone over with the parent. This will outline the incident, the steps the child, parent, and director will need to take to help keep this behavior from reoccurring, as well as the consequence if the behavior continues. This paperwork must be signed by the director and the parent and kept on file.
- Depending upon the nature of the behavior, the consequence may be lifted to the previous consequence every two months that a child goes without displaying the problem behavior.
- If a camper is suspended from school, the child will not be permitted to attend camp on the day of the suspension.
- **Below are examples of behavior and resulting corrective actions. These lists are not meant to be exhaustive:**

#### **Minor behavioral incidents:**

*BEHAVIOR:* Yelling inside, picking on others or cheating

*CORRECTIVE ACTION:* 2 min. to 5 min. of silent time out and debrief, sit out of activity or have a privilege denied.

#### **Major behavioral incidents:**

*BEHAVIOR:* Talking back to staff, not listening to staff, fighting/aggressive behavior, swearing, damaging property or running away from staff.

**CORRECTIVE ACTION:** A parent conference will be necessary for all major behavioral incidents. This meeting will consist of a discussion of the child's behavior, outlining a plan of action to eliminate the behavior, and a discussion of the consequences for that day's behavior and for if the behavior should persist. All of this will be documented on our **Parent Conference Record (PCR)** and signed by the site director, the parent and the child. The PCR will then be filed in the camper's file for future reference. Any unusual incidents will be reported to each state's licensing agency when required. Consequences for both minor and major behavioral incidents are at the **discretion of the site director**.

### **Policies and Procedures:**

#### **Electronics Policy:**

At C2C Camps, phones may be used by children in **emergency** situations only. **Children are not allowed to use cell phones unless pre-approved by a Director.** With the rise in E-learning, we understand the importance and value of technology. Nevertheless, we also understand the dangers that can come with technology. For all campers, technological devices (tablets, cell phones, computers) can only be used during the Homework Room (a period between 3:00 PM - 5:00 PM), unless it is a designated Electronics Day. If a technological device is being used during the approved time, the counselor must be able to see the screen. Campers are only allowed to do homework, play games (only E rated, no guns), and call or text a parent with a counselor or director's permission on their devices. Sharing of devices, being on any form of social media, and texting or calling individuals without permission is not allowed. We are no longer allowing any forms of streaming services unless it is a part of a school assignment. Technological devices are not allowed to be used while being transported in C2C Camps vehicles. C2C Camps cannot be held responsible for lost or stolen devices.

Thank you for joining us in encouraging and enforcing these policies with your campers for the safety of all. If campers are caught in the wrong area on their device or at the wrong time, their device will be taken and remain at the front desk until pick up time if the guidelines are not followed by the camper. We want to remind all parents that we are available to you during the time your camper is at our site! If you need to speak to your child, please send us a Brightwheel message or give us a call at 877-830-3266 and we will be happy to coordinate that conversation! We hope these policies will help encourage more FUN and more SAFETY here at C2C Camps!

#### **C2C Camps Disaster Plan**

In the case of an emergency or disaster, the following procedures will be implemented:

- All children will remain with camp staff on the premises or at the designated emergency relocation site for up to 72 hours unless an injury requires release to an emergency medical facility or the child(ren) are picked up by a parent or approved designee.

- The relocation sites for your child's camp are listed on the Emergency Disaster Plan, which is posted at each front desk. This plan also lists Emergency Cellular phone numbers.

**Fire/Emergency/Lockdown:** Campers will remain with their counselors in a pre-designated spot that they have already practiced.

\*C2C Camps will communicate with parents by an alert on Brightwheel app and text if any type of emergency or disaster occurs while your child is under our care. The safety of your child is of utmost importance to us. Through the duration of a lockdown, parents will not be able to access the facility or pick up their child. We will communicate updates through the Brightwheel app.

● **Emergency Phone Numbers:**

- **Camarillo** 877-830-3266 Ext: 1 for CA than 1 for Camarillo
- **Oxnard** 877-830-3266 Ext: 1 for CA than 2 for Oxnard
- **Ventura** 877-830-3266 Ext: 1 for CA than 4 for Ventura
- **Five Forks** 877-830-3266 Ext: 2 for SC than 1 for Five Forks
- **Lyman** 877-830-3266 Ext: 2 for SC than 4 for Lyman
- **Taylors** 877-830-3266 Ext: 2 for SC than 3 for Taylors

**Inclement Weather/Conditions (Earthquake/Fire, etc.)**

C2C Camps will follow our school districts' closing and early dismissal announcements. We will make a decision regarding opening during inclement weather with the safety of your campers in mind. C2C Camps will not provide pick up from schools in the case of early dismissal in these cases. There are no refunds if C2C Camps is closed due to inclement weather, earthquakes, or fires, etc.. Announcements will be made through the Brightwheel app in the event that camp will be closed due to these conditions.

- **C2C Camps Camarillo:** follows Pleasant Valley School Districts' school closures and early dismissal announcements during inclement weather/emergencies.
- **C2C Camps Oxnard:** follows Oxnard School Districts' school closures, early dismissal announcements, and any other announcements during inclement weather/emergencies.
- **C2C Camps Ventura:** follows Ventura Unified School District's closures, early dismissal announcements, and any other announcements during inclement weather/emergencies.
- **C2C Camps Five Forks:** follows Greenville County School District school closures and early dismissal, and any other announcements during inclement weather/emergencies.
- **C2C Camps Lyman:** follows Spartanburg District 5 school closures and early dismissal, and any other announcement during inclement weather/emergencies.

- **C2C Camps Taylors:** follows Greenville County School District school closures and early dismissal, and any other announcements during inclement weather/emergencies.

### Health and Safety

- All C2C Camps staff are **mandated reporters** and are required by law to report any suspected child abuse (physical, sexual, verbal, emotional, or neglect) to local state agencies.
- If a child shows signs of illness while at camp, he/she may not be admitted or may be sent home. If sent home, a parent or an authorized person will be required to pick up the child up within one hour. **Once camp reaches out to the family, if the child is not picked up within one hour there will be a Sick Pick Up fee.\***
- Children with fevers, diarrhea, and other contagious illnesses must be excluded from camp for at least 24 hours after their temperature returns to normal or 24 hours after their last loose stool. Any child diagnosed with a streptococcal infection must be excluded for 48 hours after the initial dose of physician prescribed medication. A temperature of 100+ or a camper that has thrown up 2 or more times in the previous 24 hours, requires an immediate pick up.
- C2C Camps has personnel that are trained in First Aid and CPR.
- If a child is involved in a minor accident while at C2C Camps, C2C will contact the primary C2C guardian. The guardian will be contacted and a “**Parent Information Notification**” (PIN) will be written and given to the parent.
- If a physician’s care is needed, parents will be contacted immediately and emergency procedures will be followed. A doctor’s note must be submitted to the Director for review before a child may return to C2C Camps after injury or illness.
- C2C Camps **does not** employ medical personnel and all medications will be administered to children by camp employees, who are not trained or certified in any medical field. This includes Tylenol, Ibuprofen, and other over the counter medications that are provided by the parent/guardian.
- C2C Camps employees will administer medication to children **only** when a parent has completed our medication forms. You can get these medication forms at our front desks.
- Please be prepared to spend a few extra minutes if you need to drop off medication at camp.
- No medication can be on site unless it has been properly signed in with our medication forms and has been given to our Front Desk staff by the parent/guardian. Parents can message their site to ask additional questions regarding our medication policy or medication check in procedure to save time.
- All medications including over the counter medications must be in the original container or packaging.

- Each prescription medication bottle must have a current prescription label with the child's name, the dosage, and the physician's name on it. All medications **must** be checked into the front desk. Please inform the site Director if the medication needs to be refrigerated. I/We hold C2C Camps and Family Resources harmless of any damages or responsibility due to insufficient storage or refrigeration of medications.
- For your child's safety, if he/she needs an epi pen or an emergency inhaler, we ask that you send in an extra epi pen or emergency inhaler for camp to have on hand for the duration of time your child attends camp.
- We must be notified if your child has a communicable disease/condition (e.g. lice, chickenpox, fifth disease etc.), as it is our responsibility to notify other families of the risk in the event of an outbreak. We are committed to doing all we can to keep lice out of our community. We encourage you to have your child checked for head lice by a school nurse or pediatrician prior to attending C2C Camps programs.
- C2C Camps has a no nit policy as it pertains to Lice. In accordance with that policy we will not allow campers to attend C2C Camps if our staff finds live lice or a nit in your child's hair. This is for the safety and consideration of all campers and staff. If our staff does find lice or a nit in your child's hair, they will be sent home immediately. Your camper is welcome to return the day following treatment, permitting they are lice and nit free. We ask that you alert the camp when your child has lice so that we can alert other camp families to be alert to checking their children. They will be rechecked upon arrival. After receiving professional treatment for lice, a letter can be provided to the Director and the child may return to camp.
- No refunds will be issued for canceled registrations or missed days due to lice or any other type of communicable disease/sickness.
- **COVID:** If your child tests positive for Covid-19, please notify the front desk or Director. He/she may not attend C2C Camps for the current CDC recommended time. If your child is quarantined by another entity (school, doctor's office, etc.), they may not attend camp until the required quarantine time is completed, even if the child is not showing symptoms. No refunds will be issued for missed days due to Covid-19.  
C2C Camps follows the policy of the districts we serve in regards to Covid-19.
- As the Parent or Authorized Representative, I hereby give consent to Pacific Camp Family Resource, Inc. to obtain all emergency medical or dental care prescribed by a duly Licensed Physician (M.D.), Osteopath (D.O.) or Dentist (D.D.S.) for my child. This care may be given under whatever conditions are necessary to preserve the life, limb, or well being of my child.
- **For the safety of the children, in the event that a facility has an unexpected loss of power or water that impacts the health and safety of the children, C2C Camps is required to close.**



## **Pacific Camp Family Resource, Inc.**

### **Assumption of Risk, Release of Liability & Indemnity Agreement**

In consideration of the services of Pacific Camp Family Resource, Inc., their agents, owners, officers, volunteers, participants, employees, and all other persons or entities acting in any capacity on their behalf, including designers, manufacturers, and installers of any climbing walls & skate parks, equipment, or programming (hereinafter collectively referred to as “Coast 2 Coast Camps/C2C Camps”), I, (hereinafter also referred to as “climber, skater, participant, or camper”) hereby agree to release and discharge C2C Camps on behalf of myself, my children, my parents, my heirs, assigns, or personal representative and estate.

I acknowledge that climbing on artificial climbing wall, fixed or portable, or the use of other climbing apparatus, or the use of skate park equipment entails many inherent, known, and other unanticipated risks which could result in physical or emotional injury, paralysis, death, or damage to myself, to property, or to third parties. I understand that such risks cannot be eliminated without jeopardizing the essential qualities of the activity. I also know and accept that climbing or instruction by C2C Camps is not intended to prepare me for the risks and hazards of outdoor climbing or other use of climbing equipment and facilities. I know that by participating in the activities described, I risk personal injury or death from many causes, including (but not limited to) the following: (a) slips, trips, or falls while using the facilities or equipment, climbing walls, and skate parks, loose and/or damaged artificial holds, landing surfaces, floors, stairs, and/or ramps; (b) entanglement with ropes or other equipment; (c) failure to climb or belay safely or within my own ability; (d) misuse or failure of the facilities or equipment; (e) involvement in falls of other persons or their equipment, or involvement in falls in which I or my equipment strikes or becomes entangled with others; and (f) reliance upon inexperienced persons assisting me in the preparation, inspection, or use of harnesses, and other equipment.

I know that risks exist in all places and in all activities conducted by C2C Camps, including the use of climbing walls, skate parks, program events, or transportation to or from an event as well as in the use of other equipment, and participation in classes or activities sponsored by C2C Camps. I also know that safety equipment, proficiency checks, supervision, and enforcement of rules by C2C Camps do not and cannot guarantee my or my child's safety. Therefore, I Freely Accept and Fully Assume the Risk That I or My Child Can Get Hurt, not only in the ways described above, but also in ways that are unknown and unexpected, and even if I follow the instructions or advice of C2C Camp's employees.

I choose to use C2C Camps's facilities and equipment in spite of the risk of injury or death, and in addition to the representations I have made above, I agree as follows:

I Hereby Waive And Release Any And All Claims that I or my heirs have or may have in the future against C2C Camps for any loss, damage, expense, or injury, including death, suffered from or in connection with my use of these facilities or equipment, or participation in activities sponsored by C2C Camps, due to any cause whatsoever, including Negligence on the Part of C2C Camps.

I Hereby Relieve C2C Camps From Any Duty To Protect Me From Harm, and agree that even if C2C Camps chooses to implement safety procedures, such actions shall not alter the fact that C2C Camps has no duty to protect me.

I Will Hold Harmless And Indemnify C2C Camps for liability for property damage or personal injury, including death to myself and any other person resulting from or arising in connection with my use of these facilities or equipment, or participation in activities sponsored by C2C Camps.

I have had sufficient opportunity to read and understand this Agreement and intend that it be binding on me, my heirs, executors, administrators, administrators, and assigns.

You can get hurt using these facilities and equipment.

I am the parent or guardian of the minor named above. I hereby make and enter into each and every representation, waiver, release and indemnity described above on behalf of myself, the minor, and any other parent or guardian of the minor. I intend to give up my right, the minor's right, and the right of any other parent or guardian to maintain any claim or suit against C2C Camps arising out of the minor's use of C2C Camps facilities or equipment, or participation in activities sponsored by C2C Camps. I believe and represent that I HAVE LEGAL AUTHORITY TO MAKE THESE WAIVERS AND RELEASES, and I agree to indemnify C2C Camps for all liability arising out of any lack of authority on my part to make such waivers and releases.

**Thank you for enrolling in  
Coast 2 Coast Camps and  
reading through the  
C2C Camps Handbook!  
We look forward to serving  
your family this year!**